

## **AGENDA**

### **METRO-EAST REGIONAL HUMAN RIGHTS AUTHORITY**

#### **REGULAR MEETING OF APRIL 11, 2013**

##### **I. CALL TO ORDER**

- A. Roll Call - Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
  - 1. Does any member or the coordinator wish to change the agenda?
  - 2. Does any guest wish to speak on an agenda item?

##### **II. MINUTES**

- A. Corrections or changes for the minutes of the February 7, 2013 meeting?
- B. Approval

##### **III. COMMUNICATIONS:**

##### **IV. NEW BUSINESS A. Complaints**

12-070-9037 - In February 2012, the media announced that Gov Quinn had decided to close a state operated facility to move residents into community group homes. This was a budget decision, not based on the needs of residents. A letter from the agency Director dated February 24, 2012 indicates that the family will be contacted by Department of Human Services and still the residents and/or families have not received additional correspondence. No one has followed through on this promise or provided additional information. The HRA had a discussion, trying to determine the best way to proceed. Tabled case opening at the December meeting.

13-070-9025 - a consumer states that his Physician will not prescribe medications that have helped with his psychosis in the past (Seroquel and Trazodone) instead he's ordering Zyprexa which has not helped in the past or is not helping now. The hospital has not included him in a treatment plan, though they presented some information and made him sign for it. He did not feel included in that process. Asked Physician to send him to a facility where he experienced success but Dr refused.

13-070-9026 - recently an edict to remove all golf style pencils from individuals and offering soft ink pens. Consumers feel that the staff were being antagonistic by removing the pencils that had been the only writing utensils available prior to obtaining the soft pens. When staff were

asked why the consumers couldn't retain their pencils they were told it was a safety issue. Also two of twenty patients were issued a notice of restriction. The complainant noted that the patients possess their room keys which may be considered more dangerous than pencils.

13-070-9027 - a vegetarian patient is not allowed a vegetarian substitute for the meat entrée on 8 occasions since admission in February. When he complained to the dietician, she allegedly replied "if you don't like it, you should stop being a vegetarian."

13-070-9028 - a consumer was not allowed to possess a radio that was brought to him by a visitor. The facility will not allow the consumer to have the property because there was a name that had been etched into the product that was etched out. Therefore the staff assumed the radio was traded or stolen, all of which are illegal, sent out of the facility and then returned by a visitor. The consumer claims it was not sent out.

13-070-9029 - a female unit of 20 patients has only one telephone available and this causes many problems including fights on the unit. The second phone was disabled in November and has not been replaced. The allegation states that communication is being impeded and personal safety is at risk.

## V. UNFINISHED BUSINESS

### A. Case progress reports

12-070-9034 - Alton Mental Health Center - computer/education

13-070-9001 - Alton Mental Health Center - computer privileges

13-070-9002 - Alton Mental Health Center - rights posted

13-070-9009 - Alton Mental Health Center - least restrictive setting

13-070-9011 - Alton Mental Health Center - will not allow ink pens or pencils -

13-070-9013 - Alton Mental Health Center - medical and dental care

13-070-9019 - Alton Mental Health Center - inadequate treatment (bad documentation)

13-070-9020 - Alton Mental Health Center - cancel meetings, denied razor

13-070-9021 - Willow Rose - deny visitation

13-070-9024 - Alton Mental Health Center posted rights /money

### B. Reports of Findings:

13-070-9010 - Madison County Housing - eviction.

13-070-9015 - Park Haven - record review & medication

13-070-9022 - Hope Home - misuse of food stamps

C. Case Closures:

12-070-9016 - Madison County Housing - evicted & refused to return property

13-070-9008 - Community Link - discharge & notify OIG of allegation of abuse

13-070-9023 - Alton Mental Health Center - consumer was impregnated lost privileges

13-070-9025 - Warren Murray - readmission

VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting May 10, 2013 at 7:00 p.m. - Schedule site visits –

VII. ADJOURNMENT